

Planning for a Soft Launch

To allow time for our volunteer group to evaluate the Transact system and identify issues, the soft launch will be communicated to members as a testing phase and will not be widely promoted. However, all members will see a pop-up notification that cannot be deactivated. This pop-up window will only be presented once –at the time of initial login of zipForm after the soft launch of Transact has commenced. Members can exit out of that window and should not receive additional pop-up messages.

Timeframe

Association executives and instructors are currently being notified of a soft launch of Transact beginning on or around Tuesday, May 19. In early May, Texas REALTORS® will begin sharing information with members about what they can expect to see. Soon after the soft launch, we will engage volunteers on the Transact test group so that we can address any issues through mid-July. After that, we'll schedule member-wide trainings with Lone Wolf on the Transact system.

Resources

We have worked with Lone Wolf to make the following resources available to associations and members:

- Training on moving from zipForm to Transact:
<https://share.vidyard.com/watch/Mxrkgy9U9ko7M3afDBRkAU>
- Training on moving from TransactionDesk to Transact:
<https://share.vidyard.com/watch/yQiGdqWjPqqzETJpbyQE51>
- FAQs: Transact FAQs are available now at
<https://www.texasrealestate.com/members/legal-and-ethics/forms/transact/>

In our talks with other associations that have participated in the soft launch, little to no disruption has been reported. Joe Fisher, who is on the Texas REALTORS® team, is working directly with our representative at Lone Wolf and can be reached at jfisher@texasrealtors.com if you have any questions.